Internal Systems Administrator

Cloud South is currently looking for an Internal Systems Administrator to join our data center team. We are located in West Palm Beach and provide cloud-based services to our customers globally.

The primary responsibility of this hands-on role is the installation and support of our network management & monitoring software - Solarwinds and other software supports systems within the organization.

A successful candidate must be eager to learn and motivated to work in a fast pace, demanding environment and be able to proactively monitor and resolve incidents and implement solutions. The candidate should be able to effectively triage system issues while providing precise communication back to management. The candidate also needs to actively drive process improvements and automation.

Come join the Cloud South team and make your mark building one of the industry leading IasS companies!

KEY RESPONSIBILITIES:

- Troubleshoot applications and systems problems
- Maintain and update all operations and billing systems
- Proactively monitor and manage the production environment
- Act as the point of escalation for the business, vendors and end-users
- Automate and build ad hoc scripts as needed to address critical business needs
- Responsible for incident management and conducting proper problem follow-up
- Maintaining a knowledge base of known defects and issues, process, techniques etc.
- Performing production software releases and post release testing after application upgrades and/or releases.
- Participate in disaster recovery planning and testing
- Standard business hours of operation 8:00am to 5:00pm
- Occasional weekend or after-hours work is required to support critical business initiatives such as application deployments, infrastructure changes, Industry-wide tests, or Disaster Recovery tests.

REQUIRED SKILLS

- Strong knowledge and support experience of EMAIL,DNS,WEB SERVICES
- Strong knowledge and support experience of BILLING SYSTEMS
- Strong knowledge of VM,UNIX/LINUX and Windows server and desktops
- Strong analytical and troubleshooting skills
- Strong verbal and written communications skills
- Self-motivated with a positive attitude
- Experience writing Perl or UNIX (Solaris and Linux) shells scripts

DESIRED SKILLS

- Working knowledge of VM, Linux and windows operating systems
- Experience with IP networking
- Experience with Python, PHP, MYSQL and rest protocol desirable